



Greater Lynn YMCA

Lynn • Peabody/Lynnfield • Saugus • Revere

We build strong kids, strong families, strong communities.

Refund and Credit Policy

Program Fees are not refundable.

- Refunds are not given unless the YMCA cancels the program.
- Credit will be given if you present a Doctors note, when 50% of class is missed.
- You must register in person to redeem YMCA credit.
- No make-up for classes due to illness.
- For snow days or extreme weather cancellations, call the Y. Make-up information will be posted before end of session.
- YMCA is not responsible for errors in Program guide.
- The Y reserves the right to change program schedule.
- \$10.00 charge for checks not honored by your bank.
- \$5.00 processing fee to change your class time, this must be done in person.
 - ✓ Before session begins, an individual may cancel their class and request credit. A credit will be issued less \$5.00 non-refundable service charge.
 - ✓ After first class, an individual may cancel their class, HOWEVER, they will be issued a prorated credit (the class fee based on amount paid), less \$10.00 non-refundable service charge.
 - ✓ After the 2nd week of classes we're sorry, a credit will not be issued if an individual does not wish to participate.
 - ✓ Please let the Program Director know if you cannot make a class due to religious reasons. We will be happy to offer you a credit.

NOTE: This policy does not apply to Child Care Programs. See Child Care Parent Agreement for Details.